



Ontario Association of
Children's Aid Societies
The voice of child welfare in Ontario



OACAS

PROJECT STORY

CLIENT

The Education Services Department of the Ontario Association of Children's Aid Societies (OACAS). OACAS offers unique training programs that provide Child Welfare Professionals, Managers, and Resource Families across Ontario with the skills to make critical decisions about child safety.

GOAL OACAS trains 8,000 to 9,000 workers across Ontario. Their goal was to make all their training materials more accessible for a wider variety of users across multiple platforms. They wanted to use less paper as an organization, as well as create PDF forms to be fillable and accessible.

SOLUTION OACAS selected Nimble's Accessible Documents Solution to ensure that all their training material content would be perceivable, operable, understandable, and robust. Under a tight timeline, Nimble's team of Accessible Documents experts converted 423,197 words, and 2,638 pages into fillable and accessible PDFs. Accessible document tags were created along with alternate text descriptions, edited tables, and edited reading orders. OACAS also worked with Nimble to implement Read Out Loud to convert document text to speech recognizable information. Finally, using Nimble's Accessibility Checklist, OACAS was able to verify that all required accessibility elements had been included in the final AODA compliant output.

RESULTS Since making their training material accessible, OACAS has experienced the following benefits:

- Users are happy they can use the documents on different platforms (laptop, tablet, etc.)
- Users can do everything online without having to print any documents
- Everything is saved and can be securely accessed anywhere, at any time
- OACAS is now being proactive to ensure that everyone can use their training material
- All training material is WCAG 2.0 compliant

"We are very impressed with Nimble's professionalism and the final product. It has been a pleasure working with your team and we will certainly keep you in mind for the future."

- Ashna Zaidi, Learning Resources Liaison, Child Welfare Service Excellence



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2820 14th Avenue, Markham, ON L3R 0S9